# AgilePlans® Global

Connectivity as a Service. All-inclusive. No Commitment.

Welcome to a new era in value, service, and simplicity for maritime communications – AgilePlans Global, an all-inclusive, no commitment service delivering everything your fleet needs for better business at sea, for a single, flexible monthly subscription.

## Easy. Affordable. Everything You Need.

AgilePlans Global brings you mini-VSAT Broadband℠ hardware and airtime, the most advanced HTS network available, KVH's IoT Inside capabilities, cybersecurity and STCW-related basic training for your crew, operations data updates, news and entertainment for crew welfare, zero maintenance costs, free standard installation, and global technical support – all delivered to your fleet worldwide, with no ownership costs or costly upfront capital investment.

### A Rugged, Proven Hardware Solution

**The Most Advanced VSAT Terminals**
Rely on years of trouble-free service with the exceptional speeds and expanded global coverage of either the dual Ku/C-band 1.1 meter TracPhone® V11HTS or the groundbreaking Ku-band 60 cm TracPhone V7HTS, both the newest models of the award-winning hardware that has made mini-VSAT Broadband the No.1 global maritime VSAT service.*

**Free Shipping and Standard Installation**
Enjoy free shipping† to, and standard installation in as many as 4,000 ports and locations around the globe or up to a USD$2,000 per vessel credit towards installation elsewhere. Visit kvh.com/agileports for more details.

**KVH-managed Implementation**
Be confident your installation will be done quickly and efficiently through KVH's Service Delivery Group, which coordinates the logistics, installation, and commissioning processes. *Plus,* KVH offers free initial network design consultation upon request.

*Source: Euroconsult, Prospects for Maritime SATCOM, 2021, market share VSAT units
†Free standard shipping up to $2,500 (varies by terminal)

### Global Broadband Connections

**Dual Data Channels with the Fastest Network Speeds and Affordable Data Plans**
The TracPhone V11HTS and the TracPhone V7HTS each offer KVH's exclusive dual channel configuration with innovative hybrid airtime plans that deliver an unlimited use data channel running at the same time as the high-speed channel offering blazing fast network speeds as fast as **20 Mbps/3 Mbps** (V11HTS) and **10 Mbps/3 Mbps** (V7HTS) down/up.

**Voice Channel with Crystal-clear Service**
Pick up the phone and stay in touch, thanks to outstanding prioritized VoIP service wherever your vessels travel.

**Multicast Channel Delivering Crew and Operations Content**
KVH's AgilePlans Global Multicast Channel delivers up to 150 GB of crew welfare and operations content every month with no impact on your data speeds or monthly data plan. Additional options available through KVH Link for crew morale and corporate communications.
For details: kvh.com/link

## Unmatched Agility for Your Fleet

Now you can be as agile as necessary, whether you are selling or acquiring vessels, or you simply want the finest maritime VSAT service and content solution for your current fleet. AgilePlans Global will be the ideal CaaS solution for your fleet. However, we do know that your situation is always evolving; that's why we offer a suspension plan and you can end your subscription at any time without penalty.

Equip your vessels with the world's leading VSAT connectivity solution with:

- **NO** long-term ownership costs
- **NO** commitment
- **NO** penalties if you need to cancel
- **NO** hassles or headaches

# s Global –
## term contract, delivering **everything** below:

## Superior Technical Support & Network Management

### Global Technical Support
Optimize your SATCOM availability with the KVH OneCare™ Global Technical Assistance Package, zero maintenance costs for as long as you subscribe, and exclusive KVH IoT Proactive Monitoring, an industry first.

### Secure Network Management
Manage your service, maximize uptime, and minimize costs via the secure myKVH™ portal's mini-VSAT Manager, which offers unmatched control over your data and how it is used.

### Vessel Tracking Service
Achieve new levels of operational efficiency with mini-VSAT Broadband's Vessel Tracking Service, which delivers real-time visibility with as much as one year of data, offering insights into your vessels' locations and routes.

## Cybersecurity Training & Protection

### Modern Cybersecurity Protection
KVH's Multi-level Cybersecurity Program offers an advanced network-level firewall with automated threat management for additional security.

### Award-winning Cybersecurity Training
Reduce the risks of data breaches, malware, and more, thanks to Videotel's award-winning "Cybersecurity at Sea" training program, part of KVH's cybersecurity solution and included with every AgilePlans system.

## World-class Crew Welfare & Training Content

### News, Sports, and Entertainment
Keep your crew connected to events at home and improve crew retention and morale with daily world and national news via NEWSlink™ TV and NEWSlink Print.

### Videotel Basic Training Package
Boost your crew's productivity while reducing risk, thanks to the Videotel Basic Training Package. Choose from one of three 20-video STCW-related programs: Tankers, Dry Cargo, or Offshore Vessels.

## Critical Operations Content

### CHARTlink™
Stay on course with KVH's CHARTlink service, which offers free delivery of updates from C-MAP™ and other leading providers for your ECDIS-compliant navigation data.

### FORECASTlink™
Improve operational efficiency, optimize voyages, and ensure safety with high-resolution, global-scale weather updates from StormGeo BVS™ transmitted up to four times a day.

# What does AgilePlans Global include?

## Satellite Communications Antenna Systems

### TracPhone V11HTS
*Ku/C-band mini-VSAT Broadband HTS service*

**DATA SPEEDS***
Shore-to-Ship: 20 Mbps
Ship-to-Shore: 3 Mbps

### TracPhone V7HTS
*Ku-band mini-VSAT Broadband HTS service*

**DATA SPEEDS***
Shore-to-Ship: 10 Mbps
Ship-to-Shore: 3 Mbps

## Data Plan

AgilePlans offers High-speed rate plans with 1 GB to 80 GB of data per month and multiple rate plan options with the secondary Unlimited Use data channel. Visit www.kvh.com/agileresources to view AgilePlans Airtime Rate Plans.

## Hardware and Phone Line

| | |
|---|---|
| Rack-mountable Integrated CommBox™ Modem (ICM) | **Included** |
| 2 RF cables and power/data cable(s) plus 1 NMEA cable (all cables min. 30 m/100 ft.; RF cable type varies based on length of cable run) | **Included** |
| 1 VoIP line with KVH-assigned number[1] | **Included** |

## Installation and Support Services

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|---|---|
| KVH-managed Implementation – full coordination of the logistics, installation, and commissioning processes | **Included** |
| Free standard shipping[2] to, and standard installation in, KVH-designated ports and locations OR credit up to USD$2,000 towards installation in other ports (visit www.kvh.com/agileports for details)[3] | **Included** |
| Zero maintenance costs throughout subscription period | **Included** |
| KVH OneCare Global Technical Assistance Package | **Included** |
| IoT Proactive Monitoring | **Included** |
| myKVH Portal with mini-VSAT Manager suite of tools | **Included** |
| Vessel Tracking Service – Basic Tracking | **Included** |

## Value-added Crew Welfare and Training Content (delivered via the KVH Multicast Channel)

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|---|---|---|
| **NEWSlink PRINT** | 60+ national newspapers in 20+ languages delivered daily, monthly special interest papers, and special event coverage. The latest news, sports, business, entertainment, and more. | **Included** |
| **NEWSlink TV** | National and international news channels in local languages from renowned broadcasters in more than 10 countries, plus multiple English-language sources. | **Included** |
| **TRAININGlink BTP** | Videotel Basic Training Package offering three STCW-related subjects (20 videos each); select one: Tankers, Dry Cargo, or Offshore. | **Included** |
| **TRAININGlink** | Videotel "Cybersecurity at Sea" training program for officers and crew to help reduce the risk of cyberthreats to onboard and fleet operations. | **Included** |

## Value-added Operations Data Services (delivered via the KVH Multicast Channel)

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|---|---|---|
| **CHARTlink** | Free weekly delivery of updated global chart databases from C-MAP and other leading providers.[4] | **Included** |
| **FORECASTlink** | Free delivery four times a day of weather data files from StormGeo BVS and BVS updates upon release.[4] | **Included** |

## Optional Crew Welfare Services and Hardware – Can be bundled into your AgilePlans subscription

Visit www.kvh.com/agileoptions to learn about exciting crew welfare services and additional hardware & service options available with your AgilePlans subscription.

*Data rates are Ku-band service speeds only and rate plan maximums and may vary in different regions and under different conditions.

[1] Standard charges apply for additional numbers or customer-designated numbers.

[2] Free standard shipping up to $2,500 (varies by terminal); see www.kvh.com/agileports for standard shipping rates plus the list of countries where shipping costs to ports are included in your AgilePlans subscription; additional charges may still apply.

[3] AgilePlans Standard Installation is for labor only. Installation services are subject to and governed under KVH's Professional Services Standard Terms and Conditions and AgilePlans Standard Installation Terms and Conditions. See www.kvh.com/agileresources for details.

[4] Requires separate license and/or subscription from C-MAP, other provider, and/or StormGeo. Subscriber to obtain at own expense.

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