## Airtime Rate Sheet

# KVH ONE™ TracNet™ H30

Effective 1 July 2022

# TRAGNET MAN

#### Delivering the power of global hybrid connectivity with:

- 5G/LTE cellular connectivity in 150+ countries<sup>1</sup>
- Occupatibility with shore-based Wi-Fi networks
- Seamlessly managed with intelligent, automatic switching
- Month-to-month plans with no annual contract and flexible suspension policies

## **STEP 1:** Select Your **VSAT** Rate Plan:

# **High-Speed** Plans

#### High-speed fixed price with unlimited use

If the monthly high-speed data allotment is consumed, the system will automatically shift to the unlimited use shaped data rate and reset to the high-speed data rate on the first day of the following month.

Monthly Data Plans	\$/month (USD)	High-speed Data Rates <sup>2</sup>	Shaped Data Rates	High-speed Data/month
H30-200MB	\$159	6/2 Mbps down/up	32/32 Kbps	200 MB
H30-500MB	\$309		64/32 Kbps	500 MB
H30-1GB	\$619		128/64 Kbps	1 GB
H30-2GB	\$1,239			2 GB
H30-5GB	\$1,669			5 GB
H30-10GB	\$2,249			10 GB

#### Plus Enhanced Voice Service

All phone calls to land or mobile lines worldwide only \$0.59/minute!

# High-Speed Metered Plans

#### Lowest cost, affordable overage rates

Simple, usage-based plans that offer the highest speeds and lowest costs with user-friendly tools for monitoring and controlling data usage.

Monthly Data Plans	\$/month (USD)	High-speed Data Rates <sup>2</sup>	High-speed Data/month	Overage Rates \$/MB (USD)
H30M-200MB	\$109	269 539 6/2 Mbps down/up	200 MB	\$1.02
H30M-500MB	\$269		500 MB	\$0.71
H30M-1GB	\$539		1 GB	\$0.61
H30M-2GB	\$1,069		2 GB	\$0.50
H30M-5GB	\$1,549		5 GB	\$0.30
H30M-10GB	\$2,129		10 GB	\$0.20

#### **Plus Enhanced Voice Service**

All phone calls to land or mobile lines  $\underline{\text{worldwide}}$  only \$0.59/minute!

#### All Plans Offer:

- Speeds as fast as 6 Mbps/2 Mbps (down/up)<sup>2</sup>
- Unrestricted access to all applications and protocols<sup>3</sup>
- Unique Application Category Control tool to Allow, Restrict, or Block VSAT data usage in eleven application category groups to limit unintended data consumption
- 100% transparency with easy-to-use alerts, system configuration tools, and data allocation controls via the secure KVH Manager suite of tools
- · Long distance phone service with simple, single price worldwide
- Includes one phone line for Enhanced Voice Service with the option to add up to five virtual numbers for inbound local calling
- Flexible suspension policies
- · Month-to-month service with no annual contract for purchased equipment

# STEP 2: Activate the integrated KVH cellular service

Take full advantage of KVH ONE's global hybrid network covering 150<sup>+</sup> countries by choosing to activate the optional integrated KVH cellular service for only \$99/month! Visit <a href="kvh.com/lteglobalzones">kvh.com/lteglobalzones</a> for details on per-country cellular data costs.



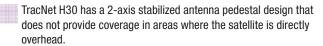
#### **Enhanced Voice Service**

KVH's Enhanced Voice Service is a managed solution optimized for satellite communications and fully integrated into the KVH ONE Global HTS Network. Network voice prioritization assures that bandwidth is allocated to the telephone line to ensure a high-quality VoIP connection. With Enhanced Voice Service you will enjoy always-on voice connections and a great suite of convenient features and account management tools that you can access anywhere in the world!

## TracNet H30 Global HTS Coverage



Ku-band Coverage



\*The map depicts expectations for the KVH ONE global HTS network's coverage for the TracNet H30. For the most up-to-date coverage maps, visit kvh.com/tracnetmaps.

Actual coverage and availability may vary. Data rates may also vary in different regions. KVH provides no guarantees of satellite coverage or availability.

## TracNet H30 Cellular Coverage



The KVH ONE cellular airtime plan is a monthly credit towards usage in all active destination zones. Usage is calculated and charged by the MB at each destination zone's \$/GB rate. The Tier 1 and Tier 2 zones are on (active) by default, while you have the option to activate the Tier 3 and Tier 4 zones. Visit <a href="https://kvh.com/iteglobalzones">kvh.com/iteglobalzones</a> for details.

\*For the most up-to-date coverage maps, visit <u>kvh.com/tracnetmaps</u>.

Actual coverage and availability may vary. Data rates may also vary in different regions.

KVH provides no guarantees of cellular coverage or availability.

#### General Terms

- All prices are in \$USD and do not include any taxes or fees that may apply.
- All services and plans are subject to the KVH Master Services Agreement.
- HTS network published data rates are rate plan maximums and may vary in different regions and under different conditions. Service reception may be affected by environmental or operational conditions and its uninterrupted availability is not guaranteed.
- No annual contract for purchased equipment; rate plans are month-to-month, automatically renewing on a monthly basis. For leased terminal equipment, the contract term must be concurrent with, and extend to, the end of the lease period.
- VolP-only Suspension Plan is offered at \$50/month with no limitation on the number of months. May not be used as activation plan. Plan change fee does not apply.
- When not in use, cellular service may be suspended independently of the satellite service. A \$9.99/month fee applies during suspended months.
- Subscribers are not permitted to use the global HTS service for BitTorrent and all such data-intensive applications and protocols will be blocked by KVH.
- Subscribers are permitted to change HTS rate plans and switch between unlimited use and metered plans with certain restrictions. \$100 fee applies for plan changes to lower priced plans (excluding VolP-only Suspension Plan), except during the first 90 days of service to allow the subscriber to determine the plan most appropriate for their usage needs. For complete details on plan changes, "Airtime Rate Plan Change/Suspension Policies" at <a href="https://kww.kwitchanges.gov/kwi

- One voice line with a KVH-assigned phone number is provided at no charge and is carried via the global HTS network. A user-specified voice line phone number is \$31/month.
- Virtual local phone numbers can be added for a monthly fee of \$31 per number (5 max.) where available/subject to in-country regulations.
- Both incoming and outgoing calls are charged at \$0.59/minute. A few select countries
  and satellite phone services are blocked. Contact KVH Airtime Services for special rates
  for these areas and services.
- Global Static IP Service is available for \$30/month per IP address. Visit <u>kvh.com/staticip</u> for details.
- BitTorrent and all such data-intensive applications and protocols will be blocked by KVH.

#### Additional Terms for Unlimited Use Rate Plans

When the data allocation for the high-speed rate plan has been consumed, service will
automatically shift to the reduced data rate plan with no overage charges until the end
of the calendar month. The high-speed data allocation will reset on the first day of the
following month.

kvh.com/one



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